

Scott Arms dental Practice & Implant Centre
914-916 Walsall Road
Great Barr
Birmingham
B42 1TG

18 August 2010

Dear Mr Tangri

I am writing regarding the excellent service I received from you and your staff when I took the rather daunting decision to have implants fitted.

The time spent you and your staff in explaining all aspects of the treatment and what the results would be was very reassuring. I took all of this advice on board before making the decision that I had no choice for a better lifestyle so I agreed to the procedure. I was in a situation where I had tried to have bridges and plates fitted but found that I could not taste food and as I do so enjoy fine cuisine I was losing weight as I could no longer eat in the manner I was accustomed.

I would definitely advise any patients who are considering having implant treatment to be assured that this was the best choice I made. There was no pain and all of the information I received during the assessments was correct. The period of time specified from having the initial impressions was exactly as I was advised and from a personal point of view I had more implants on the top of my mouth which has given me unbelievable results.

Having been initially fairly sceptical as to what the results would be I would say that this has been an excellent investment of my time and money and would recommend anybody to go down this road. I do not have any rocking of teeth in my mouth and you know that they are strong and able to bite crusty bread and apples just as if they were my own teeth.

I would also like to add a special note of thanks to your Receptionist, Helen who has been wonderful in sorting out my appointments etc.

Thank you once again for all of your advice and if you would ever like me to have a telephone conversation with any patients who have the same reservations that I had then I would be happy to do so. My telephone number for information is [REDACTED]

Yours sincerely

S. A. Hall

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